



Kimberley Seahorse Swim Association Board Policy #6: Refund

During maintenance seasons, KSSC will refund registration fees (not including administrative fees paid to Active) within the first month of the current registered session, if a parent initiates the request. A decision will be made by the Executive Board after consulting with the Head Coach. This will be done on a case by case basis. I.e; Swimmer is under 7, has registered for a session and passed the Aquatic Centre swim test; however it becomes evident at practice that continuing on in KSSC program will be detrimental to the swimmer.

There will be no refunds granted during the summer session. This includes no refunds for vacations or other personal reasons why a swimmer may not want to continue during the summer season.

Regarding Novice programming; KSSC will refund registration fees (not including administrative fees paid to Active) within 2 weeks of the program starting, if a parent initiates the request. A decision will be made by the Executive Board after consulting with the Head Coach. This will be done on a case by case basis.

Exceptions to this policy, in an emergency situation when the board is unable to convene, may be agreed upon by at least 3 board members, with documentation; otherwise will be determined by a majority vote.

*Policy created: January 30, 2026
Policy Adopted: March 10, 2026
Policy Review Date: To be reviewed Annually*